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Management

Department of
Business
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Management

BBA (Hons)
Hotel Management

Higher Diploma in Hospitality
Management

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Internship 2020-21

BBA (Hons) Hotel Management
Year 4 Internship 2020-21



**Jodie Lai @ The St. Regis
Hong Kong**

*"A picture tells a thousand words
Compliments from guests
Hotel manager's recommendation
Co-workers' support
Thanks a lot for all the compliments
Thank you so much, St. Regis, for your coaching
I am so fortunate to be a member of St. Regis
You cheer me up!"*

BBA (Hons) Hotel Management
Year 4 Internship 2020-21



**Gordon Sin @ The Grand Hyatt
Hong Kong**

*"A smiley face is a key to success
This is the golden rule in services
This is the belief that Grand Hyatt taught me*

*Most impressive in my internship is teamwork
Regardless of which section you work in
We are family member, we are a team
We excel together pursuing customer satisfaction
Many thanks for shining me"*

BBA (Hons) Hotel Management
Year 4 Internship 2020-21



**Lewis Wong @ Holiday Inn Express
Causeway Bay Hong Kong**

*"Hospitality is never textbook contents
Each client is unique
No universal practice
A pleasant server lights up clients*

*I was so touched
About my supervisor's passion at work
Not merely a job
It's the details, it's the culture of Holiday Inn
It's truly let each client feel a difference"*

BBA (Hons) Hotel Management
Year 4 Internship 2020-21



Kevin Zhou @ The Royal Garden

*"A bar doesn't serve wines
It serves a mood
Wine is magic
Up or down
You might be wanna a glass
At J's Bar Bistro, we are magician
We light up our clients, also each other
Thank you very much, Royal Garden, for giving me
Such a wonderful chance to explore the soul of life"*

BBA (Hons) Hotel Management
Year 4 Internship 2020-21



**Jasmine Shek @ Hyatt Centric
Victoria Harbour Hong Kong**

*"Every pleasant hotel stay starts at Front Desk
A smiley face, a sincere greeting
Make a difference
At Hyatt Centric, we serve, we care, we tailor
A memorable hotel experience for each guest
That's professional I have learnt in my internship
Thanks a lot, Hyatt Centric"*

BBA (Hons) Hotel Management
Year 3 Internship 2020-21



**Bipana Gurung @ Mandarin Oriental
Hong Kong**

*"The internship at Mandarin Oriental makes me a difference
Discipline, details, skills, particularly team spirit
All are about what I earned and treasured*

*Be ready, be tidy, be professional
Always pursuance for excellence
This is what my uniform shows
This is the Mandarin's DNA
Proud of being one of them*

*If desserts are a person's soul, pastry is the origin
Thanks, Mandarin Oriental for teaching me
Each piece of dessert is filled with care and love"*

Higher Diploma in Hospitality Management
Year 1 Internship 2020-21



**Angel Chu @ The Murray Hong Kong,
A Niccolo Hotel**

*"The Murray is a cyber castle
Equipped with most advanced technology
Murray's elegance retains unchanged
Every piece of design is harmonious
So proud of serving its guestrooms
And learning what quality housekeeping is"*

Higher Diploma in Hospitality Management Year 1 Internship 2020-21



**Giselle Chan @ Hyatt Centric
Victoria Harbour Hong Kong**

*"Absolutely an interesting experience
Being a food server
Each day is a new page
Each day is a challenge
Also excitement
Well prepared just the basis
Customer caring needs teamwork
So impressed to learn it at Hyatt Centric
Thanks for your lessons"*

Higher Diploma in Hospitality Management
Year 1 Internship 2020-21



**Yanki Mak @ The Murray Hong Kong,
A Niccolo Hotel**

*"Originally I thought my skills in housekeeping were excellent
However, at Murray, I realized the skills are just minor
Performing quality service is forever the Murray's goal
Teamwork matters
Glad to see every one struggles for excellence
I believe that is about what a luxurious hotel is
That is Murray!"*

明愛專上學院
Caritas Institute of Higher Education



明愛白英奇專業學校
Caritas Bianchi College of Careers